



BRICKSTONE | FOUNDATION | HOME | MEADOWS

October 27, 2020

Dear St. John's Residents and Family Members,

We are writing to inform you that two St. John's Home employees have tested positive for COVID-19. We wish these staff members a quick and full recovery. Due to the extended possible resident contact of this exposure, every neighborhood in the building, except Hastings 1, South 5, and Reservoir 6, will be required to go into quarantine.

What this means for our families is that our *Window Visits* will continue for non-quarantined neighborhoods as per the executive order of the Governor and resume fully for all neighborhoods on November 5. We will be eligible to restart *In Person Visits* on November 11, provided there are no new resident or staff member positive cases. Please note that this does not impact our current visitation practices for end of life care.

The current schedule of *Window Visits* is directly impacted by the neighborhoods being quarantined by this recent COVID-19 exposure. The following previously scheduled days for *Window Visits* have been canceled for the noted neighborhoods:

- 10/27, Canceled for Reservoir 5
- 10/28, Canceled for Reservoir 4
- 10/29, Canceled for Reservoir 3
- 11/3, Canceled for Hastings 2 and South 3
- 11/4, Canceled for Hastings 3 and South 4
- 11/6, Canceled for South 6

Federal regulations require that we test all St. John's Home residents due to this positive COVID-19 case. The guidelines mandate that we test our residents every seven days for two weeks (two rounds of tests). Residents can decline this testing. Similarly, if a resident does not have the ability to direct his/her own medical care, a designated health care proxy can decline this testing. If you have not yet had the opportunity to decline approval for this testing for your loved one for whom you are the medical care proxy, please email updates@stjohnsliving.org or call 585-292-5200 with your name, phone number, your loved one's name, and the statement "I do not consent to (loved one's name) being regularly tested for COVID-19."

We realize that this is very disappointing news and all of us at St. John's are equally saddened that we will not be able to welcome you into our building for the time being. We will work to maximize your interaction with your loved ones through window visits, video chats, and telephone calls. We always welcome you to contact your loved one's neighborhood administrator with any specific questions or concerns.

Sincerely,

President and CEO

Embrace Living

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